

e-Campus

The Web centric anytime anywhere software solution for Educational Institutions

Done

e-Campus Hosted and Rental Scheme – FAQ

What does Hosted and Rental scheme means?

NexaTec is hosting e-Campus application in a data center so that our customers can readily use it. The institutes who sign up with us can use e-Campus application through internet for a monthly rental. There are no up-front investment for buying the software. Apart from a local network with internet access you do not require anything else to use e-Campus. Thus you can start using the application as soon as you sign up with us.

What is a data center ?

A **data center** is a specialized facility to house computer systems and other equipments such as telecommunications and storage systems. It also includes redundant or backup power supplies, redundant data communications connections including multiple high speed internet connections, air conditioning, fire suppression, etc., and special security devices.

Why to go for a Hosted /Rented application, what are the advantages?

- Apart from a local network with internet access you do not require anything else to use e-Campus
- No up-front investment for buying the software
- No up-front investment on hardware : You do not need to buy any server computers or software such as database software or server software etc.
- Since there are no servers, there is no need for trained IT personnel to manage these equipments which will result in less overhead.
- Access the application from anywhere at any time of the day

In other words, with traditional software, you purchase the product, implement it, and maintain and manage the technical infrastructure. With a rented application such as e-Campus all of that is provided as part of the service.

Are there any specific requirements to get started with e-Campus?

All you need is a browser, either Microsoft Internet Explorer or Firefox and an Internet connection. Absolutely no software installation of any kind is necessary.

Why host in a Data center?

As you seen above, a data center has various redundant facilities in place and it is very professionally managed so that if one system fails, the backup is available. This ensures that the application is always available. The facilities are monitored 24 x 7. It is normally not possible for a small to medium sized company to setup such facilities as the cost can be very high. A data center shares the cost with many customers, hence they can provide this service at a much cheaper cost to their customers.

Where are the Data centers located?

There are Data centers located in almost every country. But *NexaTec* as of now use the services from India, Singapore and US Data centers.

What about the internet connection speed , will it affect our work?

There are mainly two aspects concerning the connection speed, connection from Data center to internet and connection from your office or from your laptop to internet. Data centers always have very high redundant bandwidth availability. So the connection speed from a data center to the Internet will seldom be an issue.

You also require a connection to internet from your office or from your personal laptop (it can be even a wireless connection) and this is normally provided by an ISP. This connection also needs to be good. You must have an internet connection of 64Kbps or more.

Is it possible to connect to the application and work using a wireless internet connection?

Yes, very much possible. If your laptop has a wireless connection (Wi-Fi or datacard), it can connect to the application. This means that you can access your application from anywhere, from your office or home and at anytime of the day.

Is the data shared with other customers or data of different customers maintained in one database?

No, for each and every customer (small or big), an exclusive database is created and customized by *NexaTec* when you sign up to use the service. The customization includes the menus, users, user authorizations (i.e which user can access what functions). So when you login into the application, you are connected to a database which is exclusively provided for you. This is one main difference from other hosted applications. It is as good as you are having your own server, the only difference is that it is hosted in a data center.

How the server and application are protected from abuse?

Server and the application are protected from abuse by

- Firewall
- Virus Scanning software which are updated regularly
- Authorized access
- Encrypted user id and passwords
- Option to allow certain users to login only from your office, not from any other place
- All logins are recorded with their user id, ip addresses, login time etc

What are the various plans available under this scheme?

You can choose a plan depending on the number of students in your institute. In other words, the rental charges are per student per month basis. There are plans available for single institutes or multiple institutes from the same management. The plans can be upgraded from time to time depending on the need.

How much will be the rental per month ?

The rental will mainly depend on number of students in your institute. Please call or email us and we will explain the various options available.

Why is e-Campus rental more affordable than an in-house solution?

If you add up all the costs of an in-house software solution (including personnel, rent, hardware, software, backups, maintenance, training, security), you'll soon see that e-Campus rental fees are only a fraction of the real costs of in-house IT. Plus, you will get a far more powerful and secure platform to rely on and grow with.

Why is Hosting in a data center economical than having own servers

To maintain your own server, you need to incur cost on following

- To buy a Server computer
- To buy a 2nd server as a backup computer
- To buy its operating system software
- To buy application software (for eg.: e-Campus)
- To buy a database server software to keep the data
- Other hardware and software to protect your server such as firewall
- Upgrade cost every 3 to 4 years or so to upgrade all of the above
- Annual maintenance cost of all of the above from 2nd year
- Annual maintenance cost of application software (for eg.: e-Campus)
- A Leased line internet connection so that users can connect to your server. If you are hosting it in a data center, you need only a broadband connection
- Someone to manage the Server and cost associated to that
- Cost associated with replacements and re-training of maintenance staff

- Manage server means
 - take backup of the data daily
 - Update server with virus scanning software so that it does not get infected with virus
 - If anything happens to the server, repair and restore data, programs etc

Once you add up the cost of all above items, you will find that, hosting in a data center is economical than an in-house setup. When you work with a data center, you do not need any of the above other than paying monthly rental for the application.

What is the minimum duration for signing up in this scheme?

Three months

Is it possible to show Institute logo on the web pages?

Yes, Your institute logo is shown on the web pages so that your users (teachers/staff or your students and parents) can identify it as your application/site

Can the software be bought instead of the rental scheme?

Yes, you may buy the software from us and host it and manage it yourself.

About us : *NexaTec/NeoSoft* specializes in the design and development of enterprise application software solutions, mainly in the areas of Logistics, Manufacturing and Education.

For more information about e-Campus or to arrange a demo,

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